

RETURN FORM

Returns with Scottishquality are simple. Please complete this form and include it with your return.

Scottishquality proudly stands behind the quality of its products. If for any reason you are not satisfied with your purchase, simply send the item back to us in its original condition within 30 days. We will promptly issue an exchange or refund.

Step 1: Fill in the information below

Order Number: _____

Returned Items: 1. _____ 2. _____ 3. _____

Step 2: Select the primary reason for your return

Not Satisfied

- Changed my mind
- Arrived too late
- Quality not as expected
- Item not as pictured
- Too large
- Too small

Item Damaged/Defective

- Item Damaged
- Item Defective (explain)

Other

- Gift Return
- Wrong item sent

Explain any other reason or provide additional comments or suggestions:

Step 3: Tell us how to handle your return (select only one)

- Email a gift certificate (good towards any merchandise) for the product amount to the following email address:

- Exchange for a different item (complete the Exchange section below)

Item Code	Product Name	Colour	Size	Qty	Price
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- Replace item
- Credit the original purchaser's credit card with the product amount

Card Type (tick one)

- Visa
- Mastercard
- American Express
- Delta
- Switch
- Solo

Card Number: _____ **Expiry Date:** _____ **Issue No. (Switch)** _____

Name: _____

Signature: _____

Date: _____